



Dear Trade Partner,

A reminder on our No-show policy

A guest is considered a no-show if they fail to show up at the airport one hour before the scheduled departure time of their flight.

All bookings must be reissued or refunded at least one hour before the scheduled flight departure time to avoid a no-show penalty.

No-show penalties will be charged if a guest cancels their booking within less than one hour of departure or if they cancel their ticket and leave it open, but the departure date is in the past.

Thank you for your support.

Kind regards,
Etihad Airways