

Interline-EMD (i-EMD) with Lufthansa Group (LH, LX, SN and OS)

Dear Trade Partners,

This is an update on the activation of cross-seat selection between Singapore Airlines and the Lufthansa Group (LHG) which comprises of Lufthansa (LH), Swiss (LX), Austrian (OS) and Brussels Airlines (SN) using the interline Electronic Miscellaneous Documents (i-EMD) . This initiative allows cross sale of chargeable seats via interline- EMD (“i-EMD”) on our sales channels (SAA, ARDw, NDC).

As of November 07, 2023, mutual paid seat selection between SQ and LH airline on SQ channels (SAA, NDC, ARDw) was enabled.

Now, with effect from 14th March 2024, SQ has further expanded reciprocal seat selection to include flights operated by the other LHG (Lufthansa Group) carriers: LX (Swiss), SN (Brussels Airlines), and OS (Austrian Airlines). on all SQ’s direct and NDC platforms.

With this activation, passengers and trade partners booking itineraries with Lufthansa Group (LHG)- Lufthansa (LH), Swiss (LX), Brussels Airlines (SN) and Austrian (OS) -operated flights on SIA’s website, NDC channels and AROs can also book and pay for seats on these LH/LX/SN/OS flights and will be issued an SQ EMD receipt for the sale.

Please contact your local Sales team if you have any queries.

Kindly disseminate this information to all concerned in your agency.

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