

CREDIT CARD PASS-THROUGH POLICY ON TMC CARDS IN BSP INDIA

Dear Vistara Partners,

Further to our circular effective 15-April-2023 on Credit Card Pass through on TMC & Commercial Cards for preferred card users in BSP India. We will be introducing credit card surcharge fee (DB Tax) which would be filed through the respective GDS effective 01-March-2024 for all Non-Preferred credit cards for point of sale India.

All tickets issued under the Vistara corporate commercials which is filed through the respective authorized travel agencies for contracted corporates will be exempted from the surcharge if issued using non-preferred credit cards.

Exemption excludes cluster or SME commercials filed with the travel agencies for non-contracted corporates where surcharge will be applicable in case issued using non-preferred credit card which are not part of below list.

1. Mastercard & Visa cards issued by the following banks:

- Axis Bank
- ICICI Bank
- Yes Bank
- IndusInd Bank
- SBI Card
- Kotak Mahindra Bank*

*Kotak Mahindra Bank cards will be accepted w.e.f 15-April-2024.

2. Diners Club card issued by HDFC Bank

Any other addition or deletion in the preferred credit card list shall be notified by the Vistara sales team from time to time as it becomes applicable.

All tickets issued under the scheme will be governed by IATA Reso 850m and 890.

Credit Card charge backs will be the sole responsibility of the concerned travel agency.

Card Surcharge Fee or OB Tax:

	Domestic		International			
	Business Class	Premium Economy and Economy Class	Short Haul		Long Haul	
Business Class			Premium Economy and Economy Class	Business Class	Premium Economy and Economy Class	
INR	350	300	1199	799	1299	999

- Refund: the Credit Card Surcharge is non-refundable
- OB Tax or Surcharge not applicable in case of re-issuance
- OB Tax is inclusive of GST and is non-refundable

Thank you for your continued partnership with Vistara.

Sincerely,
Vistara Sales Team

BROUGHT TO YOU BY
TATA AND
SINGAPORE AIRLINES